



## Quality Policy

Gazechim Composites UK Ltd (the Company) was established in 2008 by the purchase of the UK distribution arm of OCV UK Ltd. This business has now become firmly established in its own right as a major UK distributor to the Composites Industry and is expanding successfully. Additional capabilities have been added to the organisation to include the supply of epoxy resins and prepreg materials from major global manufacturers.

The Company has developed and implemented its Quality Management System (QMS) to standardise company procedures; to continually improve product quality and customer satisfaction; to prevent nonconformances; and to improve profitability.

Our Quality Management System is consistent with ISO 9001:2015. Its purpose is to:

- Ensure we act on the feedback from our clients and others that we engage with
- Continually improve the services we provide
- Remain compliant to all legislative & regulatory requirements
- Ensure that those we engage with have a positive experience.

We do this by always looking for opportunities to improve then setting SMART objectives to maximise our strengths and minimise risk.

We all have a responsibility to ensure that our clients receive a quality service and to demonstrate a high level of competence always. The Company's services and systems are designed, engineered and managed to exceed our client's expectations through the simplest and most cost effective means possible.

We are committed to a training policy that ensures all personnel have the necessary competence and training to perform their duties. Our Quality Policy is communicated to all staff within the Company.

The leadership team will investigate any quality problems and ensure that corrective action and/or preventative action is implemented as soon as possible. The leadership team shall also ensure customer requirements are determined and met, therefore enhancing customer satisfaction.

All the components that together make up our Management System are regularly reviewed to ensure they are appropriate, understood and most of all the system continually improves and we exceed our customers' expectations.

This policy is reviewed annually to ensure continued suitability and to ensure it is in line with our strategic direction

Managing Director

A handwritten signature in blue ink, appearing to read 'AR', is placed below the title 'Managing Director'.

Anne Rouvière, 5<sup>th</sup> May 2021